

Did You Know? You Have the Right to Choose Your Home Health Provider

Many energy workers receiving care through the Department of Labor's EEOICPA program are not aware that they have the right to choose their home health provider. If your needs change or if your current provider isn't meeting your expectations, you can switch providers anytime without impacting your benefits.

What to Expect from Your Home Care Provider:

Choosing the right home health provider can make a meaningful difference in your day-to-day care, and switching providers is often simpler than many people expect.

Reliable, consistent care

A dependable team that communicates clearly and follows through on care plans.

A dedicated Care Manager

Someone who coordinates care, monitors benefits, and helps ensure services are delivered as expected.

Support navigating White Card benefits

Help understanding and maximizing the medical and home care services available through the Department of Labor.

A care team that understands energy worker illnesses

Experience caring for conditions commonly associated with nuclear weapons production work.

When Does It Make Sense to Switch Providers.

Some energy workers consider switching providers when their care is not meeting expectations.



Communication with your care team is inconsistent or unclear



Care schedules are unreliable or frequently change



You would like more support navigating your White Card benefits



Your care plan does not reflect your current needs



You do not have a dedicated Care Manager overseeing your care

Your needs may also change over time. As health conditions evolve, many workers find that a different provider may offer a better fit for their care and support needs.

How to Switch Home Health Providers

If you are currently receiving home health care under EEOICPA and thinking about changing providers, the process is simple and does not put your benefits at risk:

1. Review your current care situation

A Care Manager can help evaluate your current care benefits and identify opportunities for improvement.

2. Coordinate the transition

Your new care provider can help coordinate the transition to ensure continuity of care and minimize disruptions.

3. Continue your care under your White Card benefits

Your approved benefits remain in place while your new provider delivers services.

Your Right to Choose. Your Right to Better Care.

Energy workers have earned their benefits through years of service and dedication. The EEOICPA program was designed to ensure those workers receive the care and support they deserve. That includes the right to choose the provider who delivers your care.

If you feel your current provider is not meeting your needs, it may be worth learning more about your options.

What Makes CNS Cares Different

CNS Cares provides complete care management.

- ✓ Our dedicated Care Manager helps:
- ✓ Proactively manage your care plan
- ✓ Monitor changes in your health needs
- ✓ Coordinate with your doctors and specialists
- ✓ Identify additional benefits you may qualify for
- ✓ Ensure your care evolves as your needs change

Who You Choose Matters. Talk To The Team Who Cares.